

# 2022 NorthEast Passenger Transportation TRANSPORTATION CONFERENCE & EXPO WARWICK, RHODE ISLAND | JUNE 29 & 30, 2022



## Tuesday, June 28, 2022 \*note location

11:00 am – 5:00 pm	<b>21<sup>st</sup> Annual Scholarship Award Program Golf Tournament.</b> <a href="#">Registration information &gt;&gt;</a> With continued support, NEPTA has provided over \$97,000 in financial support to students in a transit related field since 1999. Help us reach our goal of \$100,000+ by supporting this event. *Location: <a href="#">Valley Country Club</a> , Warwick, Rhode Island. Scholarship applications will be available August 1 at <a href="http://www.nepta.org">www.nepta.org</a> . <b>Valley Country Club</b>
6:00 pm – 7:30 pm	<b>Welcome to the <a href="#">Crowne Plaza Hotel</a></b> Whether joining us from the golf course, or from the hotel, join your colleagues for a light snack and beverages. All are welcome. Casual dress is appropriate. <b>Atrium</b>
Dinner on your own	Hotel shuttle service available to/from airport. <a href="#">Area Information</a>

## Wednesday, June 29, 2022

Location: Crowne Plaza Hotel, Warwick, Rhode Island

7:00 am – 5:00 pm	Registration Desk Open with continental breakfast until 8:15 am	<b>Rotunda</b>
8:30 am – 9:15 am	<b>FTA Welcome</b>	<b>Plaza Ballroom</b>
9:00 am – 10:30 am	Vendor Display set up	<b>Grand Ballroom, Grand Ballroom Foyer, Outdoor Display Area</b>
9:00 am – 10:30 am	Vehicle Display set up outdoor area to the left of the hotel entrance.	
<b>9:30 am – 10:45 am</b>	<b>Breakout Sessions Wednesday, June 29</b>	
9:30 am – 10:45 am	<b>Electric Bus in the Role of Transit</b> <i>Panel:</i> <i>Matthew Keamy, Director, Office of Program Management and Oversight Federal Transit Administration, Region 1</i> <i>Ryan Bartlett, Program Manager, Federal Transit Administration, Region 1</i> <i>Syed Ahmed, General Engineer, Federal Transit Administration, Region 1</i> <i>Michelle Daigle, General Engineer, Federal Transit Administration, Region 1</i>	<b>Bristol A</b>
9:30 am – 10:45 am	<b>National Environmental Policy Act (NEPA)</b> <i>Presented by Eric Papetti, Program Manager, Federal Transit Administration Region 1</i>	<b>Bristol B</b>
9:30 am – 10:45 am	<b>Managing The New Workforce</b> Today's workplace is unique. Never has there been a workplace so diverse in so many ways. Managers are increasingly grappling with generational differences in their staff. Problems can arise from differing mindsets and communication styles of workers born in different generations. The frictions may be aggravated by new technology and work patterns that mix workers of different ages in ever-changing teams. The leadership skills that worked in "old story" organizations will not work with today's employees. Managers must take care not to disadvantage older workers or those younger workers just entering the workplace. This program is about changing the way we lead to harness the energies of a diverse group of individuals to produce high performance outcomes. <a href="#">Presented by Martha Bryan, Bryan &amp; Bryan Associates</a>	<b>Tiverton</b>
10: 45 am – 11:00 am	Coffee/Tea Transition Break	<b>Outside of Meeting Rooms</b>
11:00 am – 12:15 pm	<b>Breakout Sessions continue after transition break</b>	

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11:00 am – 12:15 pm	<b>Breakout Session Wednesday. June 29 continues</b>	
11:00 am – 12:15 pm	<b>FTA Oversight Tips including DBE and /Triennial Reviews</b> <i>Presented by the Federal Transit Administration (FTA) Staff</i>	<b>Bristol A</b>
11:00 am – 12:15 pm	<b>Transit and the National Roadway Safety Strategy</b> <i>Presented by Eric Papetti, Program Manager, Federal Transit Administration (FTA) Staff</i>	<b>Bristol B</b>
11:00 am – 12:15 pm	<b>Difficult Decisions: Policies vs. Day-to-Day Practices</b> Transit agencies develop Rider’s Guides and key policies for managing their daily operations. The expectation is that these policies are followed at all times. We all know that many times, we break our own policies by how we operate on a day-to-day basis. One driver does things her way, and another driver does things his way. Usually these are not major policy violations, but they can cause problems for the transit agency. What is your policy for carrying grocery bags? What is your policy for wait times for passengers to come out and get on the bus? Do you allow solicitation on your premises? This workshop will cover the importance of matching practices and policies and how to make it work (and what happens if you don’t!). <i>Presented by Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i>	<b>Tiverton</b>
12:30 pm – 1:45 pm	<b>Lunch with FTA Keynote Speaker, Mary Leary, Deputy Associate Administrator, FTA Office of Research, Demonstration, and Innovation</b>	<b>Plaza Ballroom</b>
<b>After lunch</b>	<b>Transportation Expo Opens</b> The 2022 NorthEast Passenger Transportation Expo provides great opportunities to network and reconnect with friends in the industry while learning about new products and services to help manage your business.	<b>Grand Ballroom, Grand Ballroom Foyer, Outdoor Display Area</b>
2:00 pm – 6:00 pm	<b>Transportation Expo</b>	<b>Vendor Display Area Grand Ballroom, Foyer, Outdoor Vehicle Area</b>
4:30 pm – 6:00 pm	Social reception with light bites	<b>Indoor Vendor Display Area Grand Ballroom, Foyer</b>
Dinner on your own	Hotel shuttle service available to/from airport. <a href="#">Area information</a>	

**Join your colleagues for day two of the conference on Thursday, June 30, all events will be held at the Crowne Plaza Hotel.** The Transportation Expo is hosted during 2:00 pm – 6:00 pm on Wednesday, June 29 only. If you wish to register a colleague for the Expo portion of the event only, contact NEPTA at 617-549-8782 or email: [membership@nepta.org](mailto:membership@nepta.org), there is no charge for the Expo Only Registration.

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Thursday, June 30, 2022

Location: Crowne Plaza Hotel, Warwick, Rhode Island

8:00 am	Registration Open	
8:00 am – 9:00 am	Breakfast	
9:15 am – 10:30 am	<p><b>Electric Vehicles in the Role of Transit</b> <span style="float: right;"><b>Bristol A</b></span></p> <p>For years continued conversation within the industry has been focused on electric vehicles, many agencies aiming to reach the goal of full transition to a zero-emissions fleet. All of these changes to energy impacts infrastructure, funding, need for additional changes and adding services such as charging stations, removal of tanks, storage for batteries, and so much more. Session attendees will learn about the real-life implementation of electric vehicle/zero emission technology. Presenters will discuss lessons learned from current operations and services including successes and failures, proving their perspective on the future of electric vehicles.</p>	
9:15 am – 10:30 am	<p><b>How to Use Community Coalitions to Expand Transit Options</b> <span style="float: right;"><b>Bristol B</b></span></p> <p>Do you have ideas about how you would like to expand transit options in your service area but wonder if you have enough community support to make it happen? A coalition is a group of people and organizations coming together to achieve a common goal and working to influence others for positive outcomes to solve a specific problem. A coalition can accomplish a broad range of goals beyond the capacity of a single organization. It can help build bridges across sectors and generate opportunities for shared solutions. This workshop will address how participants can use a coalition to address competing transportation options that duplicate services; developing new transportation options (new service, expanded hours, volunteer programs...); solving ongoing service area issues (getting people to opioid treatment centers; solving food deserts; getting people to advanced medical treatment; passing a mill levy to support public transportation; expanding workforce transportation options; and more!) Easterseals has been building coalitions for over 15 years in communities all across the U.S. Find out how to make one work for you!</p> <p><i>Presented by Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i></p>	
9:15 am – 10:30 am	<p><b>Surviving &amp; Thriving During Times of Great Change A program for Employees &amp; Managers</b> <span style="float: right;"><b>Tiverton</b></span></p> <p>In the wake of unrelenting changes surging through the organizations, today's most urgent challenge has shifted. If you aspire to grow in your organization, then don't be spending your time convincing yourself and others why the change should or should not be happening. Spend your time specifically designing a plan to address the conditions and challenges of change itself. You and your staff's focus should be on figuring a way to be antifragile and agile throughout the change process and finding ways to become part of the change and help lead the change in your organization.</p> <p><u><a href="#">Presented by Martha Bryan, Bryan &amp; Bryan Associates</a></u></p>	
10:30 am – 10:45 am	Coffee/Tea Transition Break	<b>Outside of Meeting Rooms</b>
10:45 am – 11:00 am	<b>Breakout Sessions continue after transition break</b>	

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11:00 am – 12:15 pm	Continuation of breakout sessions Thursday, June 30	
10:45 am – 12:15 pm	Breakout Sessions Thursday, June 30 continues	
10:45 am – 12:15 pm	<p><b>Voluntary Outreach Programs for Public Transportation Stakeholders – Transportation Security Administration (TSA)</b> <span style="float: right;"><b>Bristol A</b></span></p> <p><i>BASE, EXIS, RMAST, SETA are outreach programs as part of a security partnership evolution. With all of the new safety and security requirements implemented and coming soon, join partners from the TSA Risk Based Security (RBS) to learn about the national strategy for performing risk mitigation available to transit providers. This session will cover several training and exercise opportunities that are available at no cost to the transit provider that can help you evaluate your state of readiness and identify strategic areas of training and capital investment based on the unique characteristics of each transit system. Members of TSA will present information on First Observer Plus™ security awareness training program to promote surface transportation security within the United States. The training program explores the justifications and motives offered by terrorist and identifies various stages and possible indicators of a threat.</i></p>	
10:45 am – 12:15 pm	<p><b>Recruiting and Retaining Bus Drivers</b> <span style="float: right;"><b>Bristol B</b></span></p> <p>We cannot offer great service if we do not have great employees to depend on to provide that service to our customers. Many of us live in areas where it is difficult to find drivers to fill our openings, and when we do, we are not always happy with the results. We also need to compete in many markets with other employers who can pay higher wages than our agencies can afford. So how can we recruit and retain good employees that will be engaged in their work and want to stay with our agency? This workshop will provide strategies for driver recruitment and best practices in retaining our best employees over the long run.</p> <p><i>Presented by Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i></p>	
10:45 am – 12:45 pm	<p><b>Emotional Intelligence in Today's Workplace</b> <span style="float: right;"><b>Tiverton</b></span></p> <p>Effective managers and employees not only have a high degree of self-awareness, and they also know how to use their self-awareness to improve the quality of their relationships and help get the job done. They have enhanced emotional awareness and self-management. Their skills help them identify emotions, understanding emotions, and managing emotions even in very stressful situations in both self and others. This program covers theory, knowledge, and practical skills needed to apply emotional intelligence to specific situations to gain success with others.</p> <p><i>Presented by Martha Bryan, Bryan and Bryan Associates</i></p>	
<b>End of Event</b>	Box Lunch to stay or go	<b>Rotunda</b>
<b>Event Concludes</b>	Post event updates, including attendee list, will be available at <a href="http://www.nepta.org">www.nepta.org</a>	

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